

DOCKET FILE COPY ORIGINAL

01-184

From: "Marvin Dunbar" <dunbarm@mindspring.com>
To: <mpowell@fcc.gov>
Date: 7/7/02 12:30PM
Subject: cell phone numbers - keeping them for life!

I am writing to pledge my support for a federal mandate requiring cell phone companies to allow customers to keep their number regardless of what carrier they use. I have a number that is integral to my business, and I should not have to change it just to switch providers.

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This mandate would help keep wireless service competitive and customer-friendly.

Thank you.

Marv Dunbar
Atlanta, GA

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0+1

From: "Ken Schoenberg" <ken@seallicemanor.com>
To: <mpowell@fcc.gov>
Date: 7/7/02 9:13PM
Subject: Cell Phone Number Portability

01-184

Dear Commissioner Powell:

Please continue to push the cellular providers to allow for phone number portability. We would very much like to switch providers, but the cost and disruption of changing numbers has Sprint PCS basically holding us hostage.

Thank you for your time,
Ken Schoenberg

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From: "Louie Bogan" <mlbogan@earthlink.net>
To: <mpowell@fcc.gov>
Date: 7/9/02 10:02PM
Subject: Keeping my Cell Phone Number

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From: "Louie Bogan" <mlbogan@earthlink.net>
To: <mcopps@fcc.gov>
Date: 7/9/02 10:03PM
Subject: Keeping Cell Phone Numbers

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01-184

From: "Marvin Dunbar" <dunbarm@mindspring.com>
To: <mcopps@fcc.gov>
Date: 7/7/02 12:33PM
Subject: cell phone numbers - keeping them for life!

I am writing to support a federal mandate allowing cell phone customers to retain their phone numbers, even if they change providers.

This mandate would help to increase competition among providers, and also push them to provide better customer service.

Thank you

Marv Dunbar
Atlanta, GA

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From: "Steve Harris" <sdh@bluewater-ventures.com>
To: <mcopps@fcc.gov>
Date: 6/28/02 7:00PM
Subject: Cell Number Portability

Commissioner Copps;

I am writing to you to express my passionate feelings on the cell phone number portability issue.

PLEASE PLEASE PLEASE do not block it from going into effect in November. I hate my carrier but I can't change because I am married to the phone number. It is printed on business material, it is in customers rolodexes, in advertisements etc... changing the number is not an option for me.

Furthermore, the customer service that I receive from the carrier is horrible and I would change in a heart beat if I could take the number with me. I have read the carriers arguments opposing portability and one point they claim is that the people don't care about portability. That is complete nonsense, most people are unaware that portability is possible and just accept the fact they can't change numbers. Everyone that I have mentioned this issue to has raved at the chance to change carriers and keep their number.

Portability will force the carriers to improve their service or lose customers.

Again PLEASE PLEASE PLEASE let portability go into effect!!!!

Thank you,

Steve Harris
503-490-2400 (Cell)

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From: "Volimas, Jon" <JVolimas@CBBURNET.COM>
To: <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/11/02 5:36PM
Subject: Cellular number portability

Dear Commissioners,

I am a realtor who has been an ardent cell phone user since about 1997. I talk about 1500 minutes a month and made the choice about 4 years ago to make my cell phone number my primary number because of the nature of my business. Because of the current rules I feel forced to continue my old service or start anew and pay to have every call forwarded from the old service at a cost of many hundreds (possibly thousands) of dollars. Because of this I will never be able to change carriers for fear I will lose time, money and business. I am held hostage.

I strongly feel that cell phone numbers should be the possession of the end user. At costs that far exceed the cost of a conventional landline phone, cellular consumers deserve the portability.

Please enact legislation to allow portability.

Thank you for your dedication and hard work.

Sincerely,
Jon Volimas, Realtor
(612) 840-3355 cell

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From: "Ted Williams" <tedw@globalinformationpartners.com>
To: <mpowell@fcc.gov>
Date: 7/15/02 12:49PM
Subject: cell number portability

I am strongly in favor of cell number portability. As it is I have to pay for two cell numbers with two carriers because I switched. Please don't delay cell number portability.
Ted Williams

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From: "Scott Wieder" <scott_wieder@3com.com>
To: <kabernat@fcc.gov>, <kjmweb@fcc.gov>, <mcopps@fcc.gov>
Date: 7/15/02 5:28PM
Subject: No delay for cell phone portability

I have lived with poor cell phone cover for too long. Please do not delay the requirement for cell phone number portability. Cell phone number portability will put pressure on phone carriers to improve their service. It will also make cell phone service more competitive.

I have had the same cell phone number for seven years which makes me very hesitant about changing a service if it would require changing my cell phone number. I currently use Cingular, but would switch to Verizon because Verizon provides better coverage in the great Boston area.

The only groups that want to delay cell phone number portability are the phone companies. Do what is right for the consumer and do not delay the requirement for cell phone number portability.

Sincerely,
Scott Wieder

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From: "Keith Ward" <kward@na.ko.com>
To: <mpowell@fcc.gov>
Date: 7/16/02 1:26PM
Subject: phone number portability

I have sent an email message to you once requesting the Number Portability be enforced immediately. Now that you have delayed it another 16 months can I get my fees charged every month back? Who should I file suit for theft by taking against - you or the phone company? How much money do you allow companies to take from the public before making them responsible to their customers? Figure it up. You have the numbers for how much money each company has collected since the fees inception to enable this Act to become law.

Thanks,

Keith E. Ward
BSG
CCP831P
DBA Group - DB2/Teradata
o: 404-676-0559
p: 404-871-5763

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From: "Jonathan Hytowitz" <jhytowitz@aol.com>
To: <mpowell@fcc.gov>
Date: 7/16/02 3:09PM

Dear Mr. Powell,

As a cell phone user I disagree with the FCC's and your decision to grant a delay in the ability to transfer phone numbers between cell phone companies. I understand the issue of running out of phone numbers but the sheer nuisance alone should account for the requirement being enacted as soon as possible. If the companies are unwilling, don't enact a delay, enforce it! This action can only make the FCC look weak.

-Jonathan Hytowitz

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From: Jason Coolbaugh <jacool@pacbell.net>
To: <mpowell@fcc.gov>
Date: 7/16/02 3:56PM
Subject: Cell Phone Number-Portability

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Mr. Powell,

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The FCC has already hindered consumers enough with the ruling that were passed before regarding mobile communications. Most of the world is already light years ahead of our capabilities and costs associated with mobil technology. I find it horrendous that I have to purchase a new phone if I choose to switch my service provider. Something I don't have to do with my phone that I have in the UK. I also have the ability to use SMS text messaging all over Europe to any phone regardless of service.

The only real reason that Verizon and SprintPCS are wanting to delay this decision is so that people are more likely to stay with their services. It really is that simple. I am sure that they will come up with all sorts of facts and figures as to why it is bad, but the reality is they don't want their customers to move around. Hopefully GSM and the Simchip will take hold in this country and we, the consumer, will have better options and lower cost of operation.

Although I am a SprintPCS user, as soon as GSM is more prevelant here in the US I will switch to another provider. Either that or leave what I used to think was a great country that was so advanced.

Please do not cripple the consumer any more. The FCC has done it enough in this area. Remember, you are supposed to be working for us.

Regards,

Jason

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From: "Robert J. Matthews" <matthews@eclipse.net>
To: <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/16/02 4:24PM

Chairman Michael K. Powell: mpowell@fcc.gov
Commissioner Kathleen Q. Abernathy: kabernat@fcc.gov
Commissioner Michael J. Copps: mcopps@fcc.gov
Commissioner Kevin J. Martin: kjmweb@fcc.gov

I am dismayed at your decision to delay, yet again, implementation of the number portability requirements of the law. This is an important issue to most of the cell phone users I know. It is clearly not your place to substitute your judgment for the will of the people as expressed through their duly elected representatives.

Robert J. Matthews
40 Lauren Lane
Sussex, NJ 07461

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cc: Torricelli, Robert
Corzine, Jon

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From: Colin Smith <colinshome@yahoo.com>
To: <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/16/02 4:54PM
Subject: FCC Extends Wireless Local Number Portability Deadline by 1 Year to November 24, 2003.

Dear FCC Chairman & Commissioners:

You people are worthless weenies for allowing the wireless companies continuelessly and endlessly delay implementing number portability for Wireless service. You have allowed the wireless industry to delay for what? 3 years now. And now they have another year of delay and you will probably delay another year next year. I thought you were working for the people of this country not just the wireless industry. Guess not.

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Colin Smith

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Yahoo! Autos - Get free new car price quotes
<http://autos.yahoo.com>

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From: <Pdhas@aol.com>
To: <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/17/02 2:34PM
Subject: Wireless number portability

The FCC and its governors ought to be ashamed of themselves for caving in to big business interests on the subject of wireless number portability. Once again the consumer gets a raw deal as big business and government cooperate with each other. The economic arguments presented by the carriers who were opposed to wireless number portability were a pure sham constructed to minimize competition. You people just don't get it!

Paul D. Hass
(714) 838-6607
(714) 273-3421 Cell
(714) 832-2229 Fax
pdhas@aol.com

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From: <Kevin.Molloy@axa-financial.com>
To: <mpowell@fcc.gov>
Date: 7/17/02 2:54PM
Subject: Number portability

Dear Michael,

I read with dismay this morning that the FCC granted the telecom industry another waiver on the issue of number portability, both mobile and landline (Although I pay a monthly number portability charge on my landline phone bill I wasn't able to transfer my phone number with my last move!). Not only is the lack of number portability a major pain in the butt for consumers, but it is a serious obstacle to competitive choice. It places an additional cost, or "barrier to exit" on consumers' competitive choices. Please make this regulation more consumer friendly as soon as possible. Just think how hard it would be for you to communicate a new phone number to your acquaintances and business contacts.

Thank you for your consideration

Kevin Molloy
New York, NY

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From: "Ted Williams" <tedw@globalinformationpartners.com>
To: <mcopps@fcc.gov>
Date: 7/15/02 12:49PM
Subject: cell number portability

I am strongly in favor of cell number portability. As it is I have to pay for two cell numbers with two carriers because I switched. Please don't delay cell number portability.

Ted Williams

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From: "Keith Ward" <kward@na.ko.com>
To: <mcopps@fcc.gov>
Date: 7/16/02 1:28PM
Subject: Phone Number Portability

I have sent an email message to you once requesting the Number Portability be enforced immediately. Now that you have delayed it another 16 months can I get my fees charged every month back? Who should I file suit for theft by taking against - you or the phone company? How much money do you allow companies to take from the public before making them responsible to their customers? Figure it up. You have the numbers for how much money each company has collected since the fees inception to enable this Act to become law.

Thanks,

Keith E. Ward
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DBA Group - DB2/Teradata
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p: 404-871-5763

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From: Connie Eisenberg <c.eisenberg@alpbio.com>
To: <mpowell@fcc.gov>
Date: 7/17/02 3:57PM
Subject: cell phone number portability

Dear Mr. Powell:

I am writing regarding the FCC's decision to grant the cell phone companies another year to implement number portability. I realize that its too late to do anything now, but when they come back in a year and demand yet another extension, please keep in mind that consumers are left with two lousy choices: keep our current company, no matter how poor the service or how incompatible the plan is with our current calling patterns, or switch to another cellular service provider and reprint business cards and give the baby sitter, school nurse and everyone else the new number.

I was flabbergasted at Verizon spokesman Jeff Nelson's remark criticizing the FCC for not eliminating the number portability altogether, implying that letting the companies decide what to do somehow enhances competition.

The fact is that consumers really do not have the free choice the wireless industry likes to claim we do. Because of the tremendous inconvenience and cost of switching phone numbers, we're pretty much stuck. Any savings from competition are eaten up by the cost of changing phone numbers.

Sincerely,

Connie Eisenberg

Verizon Wireless' Nelson said Tuesday that the FCC has chosen to "intervene in the marketplace," rather than let competitive forces work out problems.

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From: "Jim Guiffre" <jim@bigpicturetv.com>
To: <mpowell@fcc.gov>
Date: 7/17/02 4:01PM
Subject: Cell Phone Number Portability

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Dear Chairman Powell,

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Delaying cell phone number portability for another year is only requiring US cell phone users pay another year of higher prices. I have had the same number for 13 years as it has been my primary business number. Hundreds of my customers, suppliers, business associates, etc use this number to reach me. Changing phone numbers is not an option so changing carriers is not an option.

Ironically, my carrier, Verizon, seems to be the most vocal against portability. If John Scott, VP of Verizon, says he would rather spend the money on system upgrades maybe he should start with providing me cell phone service at my house which is in the middle of both the Denver metro area and a Verizon dead zone.

Thank you

Jim Guiffre
4091 S Ivy Lane
Englewood, CO 80111

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From: "Chris" <myother@att.net>
To: <mcopps@fcc.gov>
Date: 7/29/02 3:49PM
Subject: Cell Phone Portability

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This was on a local broadcast in Cincinnati lately, and I agree -
THAT STINKS

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-->THINGS HAD BEEN LOOKING GOOD FOR CELL PHONE USERS WHO WANT TO HOLD ONTO
THEIR PHONE NUMBERS ... UNTIL YESTERDAY.
WITHOUT WARNING, THE F-C-C HAS DECIDED TO DELAY PHONE NUMBER PORTABILITY.

A NEW RULE WAS SCHEDULED TO TAKE EFFECT THIS NOVEMBER.

IT WOULD ALLOW YOU TO KEEP YOUR EXISTING CELL PHONE NUMBER IF YOU SWITCH TO
ANOTHER COMPANY.

BUT THE F-C-C- HAS NOW GIVEN WIRELESS COMPANIES ANOTHER YEAR, TO NOVEMBER 2003,
TO ALLOW PORTABILITY.

-->SO I'M GOING TO SAY "DOESN'T THAT STINK!"

THIS IS THE THIRD TIME THE F-C-C HAS DELAYED CELL PHONE PORTABILITY, EACH TIME
BOWING TO PRESSURE FROM PHONE COMPANIES.

THIS MEANS MANY OF US WILL BE LOCKED INTO WIRELESS CONTRACTS FOR AT LEAST
ANOTHER YEAR, BECAUSE WE DONT WANT TO CHANGE OUR PHONE NUMBER.

-->IN CASE YOURE WONDERING IF THE TECHNOLOGY EXISTS FOR US TO KEEP OUR OLD
PHONE NUMBERS, THE ANSWER IS "YES."

PEOPLE LIVING IN EUROPE AND AUSTRALIA CAN ALREADY DO IT.

SO I SAY: DOESN'T THAT STINK.

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From: Rebecca Toledo <beckyjoe@gte.net>
To: <mpowell@fcc.gov>, <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/20/02 1:44PM
Subject: Cell phone number portability

Dear Commissioners,

I have had cellular service for about 7 years, with 2 different carriers. I have thought of changing my service more often, due to better deals and service, however have not done so because it is too complicated to keep changing my phone number. It is almost impossible to remember to update your phone number with everyone you know or do business with. It is expensive to reprint business cards. I also worry about my children and family being able to remember the numbers so they can reach me in a hurry.

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The cellular companies already have the upper hand in that they bill according to rate plans whether or not the minutes are used, they charge a fortune for minutes over the rate plan, they keep pushing back the time they allow "free" night and weekend minutes, they try to lock consumers in to 2 year service contracts, a couple times a year they mysteriously start adding charges for things that are supposed to be free--I wonder how many people just pay it and never notice, and the service is unreliable. I have poor reception in my house, which makes it hard to use my free long distance. I drop calls the minute it hits 9 pm when many other subscribers begin their "free night" calls. I end up resorting to using my landline phone to call people back, thereby defeating the point of having free long distance on my cell phone.

Allowing the customer to keep their cellular phone number when they change carriers should make the cellular companies work a little harder to resolve these issues so they don't lose customers. I encourage you to pass a law to allow consumers to keep their cell phone numbers.

Sincerely, Rebecca R. Toledo

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From: "Geoff Dolbear" <geoff@gedolbear.com>
To: <mpowell@fcc.gov>
Date: 7/19/02 7:28PM
Subject: Taking the cell phone number with me

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Cheers From California!

I am writing to encourage you in your efforts to open the cell phone business to allow users to take their numbers along when changing cell phone service from one carrier to the next. As it is, we are forced (forced is exactly the right word here) to stay with one company unless we wish to inform all of our contacts of a new number.

I have ATT Wireless. Why would I want to change from ATT Wireless? Because there is no service at my home; I had to drive a mile away to activate the phone! ATT has not seen fit to build a tower on my side of the hill, preferring instead to add service next to the freeway on the far side. Mind you, this is in the middle of the Los Angeles basin, and this has been a problem for several years. I suppose this is a reasonable business decision for them, but it is lousy for me. It means I cannot rely on my cell phone as my business line, using it only when I am away from home. (I am an independent scientific consultant with clients located across the US.)

As it is, I will be forced to go through the agony of changing to another carrier, two of which HAVE put towers on my side of the hill.

I know the wireless carriers are fighting this. They claim that the costs of switching numbers are much too high. In truth, I believe they know that if numbers are portable users like me can readily switch away when the carrier does not maintain service. I understand their reluctance, but that's why we have people like you to encourage competition to improve service for everybody.

Geoff Dolbear

 G.E. Dolbear & Associates, Inc.
 23050 Aspen Knoll Dr.
 Diamond Bar, CA 91765-2545
 Geoff@gedolbear.com

909-861-8934
 fax 909-861-5983
<http://www.gedolbear.com>

"Applying knowledge and know-how to solve technology
 development problems for energy and chemical companies"

CC: <kabernat@fcc.gov>, <mcopps@fcc.gov>, <kjmweb@fcc.gov>

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01-184

From: "Paul Witkowski" <paulwitkowski@hotmail.com>
To: <mcopps@fcc.gov>, <kabernat@fcc.gov>, <kjmweb@fcc.gov>
Date: 7/23/02 5:08PM
Subject: Decision to extend deadline for cell phone number portability

I would like to let you know that I protest and disagree with the FCC's decision to extend the deadline for cell phone companies to hold on to cell phone numbers when a person switches companies. A person should be able to *keep the same phone number if they switch ! I don't believe Verizon when they say it is such a big technological hurdle and would cost so much.* Please reconsider.

Thank you,
Paul Witkowski

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